

Laboratory Quality Policy

The policy of the Genomia laboratory is to carry out the tests at the highest quality level possible and provide customers with reliable results. The laboratory takes every effort to render the customer perfect services during the entire testing period, meet the customer's requirements for the test quality at professional level, test prices, delivery dates and to guarantee meeting of these requirements.

Genomia laboratory wishes to be recognized as a synonym of quality, reliability and helpfulness by its customers. To this purpose, the laboratory has introduced a comprehensive Quality Management System according to ČSN EN ISO/IEC 17025 incl. the flexible scope of accreditation.

The purpose and the objective of the laboratory quality system are to achieve the high professional quality level of testing and maintain it. The laboratory pays attention to the qualification and capabilities of its employees and organizes trainings in professional skills and quality systems according to training programmes so that they can use the knowledge gained in their work and meet the laboratory policy aimed at achieving the highest quality level of testing and customer approach.

The laboratory management controls the correct function of the laboratory quality system and creates the quality policy, defines and evaluates the quality objectives, verifies the management system effectiveness, provides sufficient resources for maintaining and continuous improving the management system.

Long-term strategic goals:

1. Ensure high quality and correctness of the tests performed.
2. Introduce competitive tests as to quality, type, prices and delivery dates.
3. Inform the public on animal genetics on its web sites.
4. Improve continuously the professional skills of our employees and create pre-conditions for correct testing by investing in skilled personnel.
5. To maintain permanently the Quality Management System so that the laboratory is capable to pass successfully the accreditation audits and inter-laboratory quality tests.
6. Extend the list of accredited tests.
7. Control and check the flexible scope of accreditation within the introduced laboratory management system.

The quality policy and objectives are binding to all laboratory staff. Genomia laboratory herewith undertakes to maintain and improve continuously the management system effectiveness.

In Pilsen, 1 December, 2014, approved by Laboratory Management
Martina Šafrová, Head of Laboratory

