

Policy and Quality Objectives of the Genomia Laboratory

Genomia's policy is to conduct tests of the highest possible quality, both in terms of expertise and customer service. Genomia strives to provide the customer with perfect services throughout the course of testing, to meet the customer's requirements for the professional quality of the test, the price of the test, the dates of delivery of results and to guarantee the deadlines. Genomia wants to be a synonym for quality, reliability and responsiveness. Therefore, the laboratory has implemented a comprehensive quality management system ČSN EN ISO/IEC 17025:2017 including a flexible scope of accreditation.

Genomia's policy is to implement and maintain the management system and ensure its integrity. To do so, the Genomia management uses a document and record management system, takes into account risks and opportunities, strives for improvement, looks for deviations from specifications and introduces corrective actions, conducts regular internal audits and periodically reviews the quality system.

Genomia's policy is to respect the principles of impartiality and confidentiality and the laboratory management is committed to adhering to these principles in the Genomia Code of Conduct - honouring the principles of impartiality and confidentiality helps to shape the reputation of Genomia.

Genomia's policy is to train its staff in the quality system so that everyone knows their competences and is able to help the laboratory work consistently. The laboratory management has committed itself to the training of staff also in professional skills in order to maintain and increase their professional experience.

By proclaiming the laboratory's policy and goals, the Genomia management has committed itself to the permanent maintenance of the quality management system. The Genomia management evaluates the quality objectives, reviews the effectiveness of the management system, provides sufficient resources to maintain and continuously improve the effectiveness of the management system. The purpose and aim of the Genomia Quality System is to achieve and maintain the high professional quality of testing and provide a serious and responsive customer service.

Long-term strategic goals of Genomia:

1. To ensure high quality and correctness of performed tests.
2. Introduce tests that will be competitive in quality, type, price and deadline.
3. Inform the general public about the issues of animal genetics at the laboratory website.
4. Continually increase the professional competence of the staff and create personnel professional prerequisites for the correct execution of testing.
5. Permanently maintain the quality management system so that the laboratory passes the accreditation audits and interlaboratory quality tests.
6. Extend the list of accredited tests.

